



UNIVERSITY of MARYLAND  
EASTERN SHORE

DIVISION of ACADEMIC AFFAIRS

Center for Instructional Technology

## Student Guide for LockDown Browser/Monitor

Respondus LockDown Browser (LDB) is a custom browser that locks down the testing environment in Blackboard. When students use LDB to take a Blackboard test, they are unable to print, copy, go to other websites, access other applications, or close a test until it is submitted for grading. Tests created for use with LDB cannot be accessed with standard browsers, either. LockDown Browser functions much like a standard browser, but some options have been removed or work differently. The list below highlights some of these differences.

- Modified Toolbar - the condensed toolbar includes only Forward, Back, Refresh and Stop functions.
- Test Mode - tests are shown full-screen and cannot be minimized, resized, or exited until submitted for grading.
- Disabled Controls - all printing, keystroke combinations, screen grab, function keys, and right-click menus have been disabled.
- Links - links to other web servers will open in a new, secure window and prevent browsing beyond that page.
- Blocked Features & Applications - the Start button (Windows), system tray, and menu bars have been removed.

### Accessing LockDown Browser

LockDown Browser is installed on all UMES lab computers. To access LDB, simply find the icon on the desktop or search for it using the Windows Start button. Do not install LDB on a UMES computer. You will not be able to access your course.



### Your Personal Computer

If you are using your personal computer or laptop, you will have to install LDB. Use the link below to access the installation page. This link is specific to UMES and will connect you directly to Blackboard.

<https://download.respondus.com/lockdown/download.php?id=439542670>

### Your Chromebook

LockDown Browser is not available for personal Chromebooks. Sorry!

### Your iPad

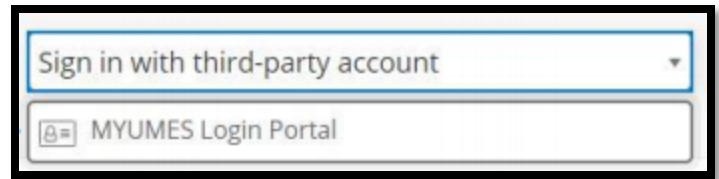
You can install LockDown Browser on your iPad. Go to your app store and search for Lockdown Browser. The app is free. Once you install it, you will be prompted to enter the name of your school. Type in "Eastern Shore" and the list will populate with only our school (you can begin with University of Maryland, but you will get a lot of schools to choose from.) Once you choose our school, you will be taken to a Blackboard login screen.

### Your Phone

Sorry, LockDown Browser is not compatible with smartphones. The only mobile device that can access LDB is an iPad.

## Taking a Test

1. Locate the “LockDown Browser” shortcut on the desktop and double-click it. (For Mac users, launch “LockDown Browser” from the Applications folder.) If prompted to close a blocked program (e.g. screen capture, instant messaging) choose Yes when prompted.
2. Login to Blackboard the MYUMES Portal an using your UMES username and password. Once logged in the LockDown Browser should open.
3. Click on the name of your course from the Course List to enter.
4. Navigate to the test and select it.
5. If you are required to use a webcam to record yourself during the test, a Startup Sequence will guide you through a webcam check and other items required by the instructor.
6. If the instructor requires a test password, a new window will appear asking for the Exam Password. Enter the password and click Begin Exam.
7. The test will then start. (Note: If the instructor settings permit a student to close the browser during an exam for emergency purposes, the student will be prompted to enter a reason for exiting early. The reason is displayed to the instructor in the LockDown Browser Dashboard.)



**If LockDown Browser prompts you for a password but your instructor hasn't given you one, you're not in LDB. You are trying to access the test through Chrome or Internet Explorer or another browser. Close that browser and open LDB.**

Having trouble with LDB? Click [here](#) for the support page and FAQ's. You can also copy and paste the link:

[http://support.respondus.com/support/index.php?/default\\_import/Knowledgebase/List/Index/25/student-support-faq](http://support.respondus.com/support/index.php?/default_import/Knowledgebase/List/Index/25/student-support-faq)