Welcome to a new semester at the Frederick Douglass Library. As we reopen to in-person service, we want to reassure you that the library has been preparing for your arrival to campus and is ready to support the instructional and research needs of the UMES community.

If you are a new/returning student or faculty member, you will notice many alterations to our physical space. Yet, the level of library services and our hours remain unchanged. We have implemented new policies that are detailed below. They are required for us to safely resume in-person operations and have been made with the UMES community’s best interest in mind to help lessen the spread of COVID-19. We regret we must limit the use of our collaborative space, but be assured that as soon as it is safe to do so, we will reevaluate these policies.

The library staff wishes everyone a successful academic semester. Be safe and stay healthy!

**New Library Policies for Fall Semester** by Janet Eke

**To enter the library:**
- Wear a face mask
- Show your HAWKCard ID

**Physical Space**
Inside the library, we ask that you maintain social distancing on all floors and at all times. The physical space has been reconfigured to facilitate this. Individual table and carrel seating has replaced the large tables, as group study is no longer feasible. Computer workstations on the 1st and 2nd floors are spaced 6 feet apart, and we ask that you stand 6 feet apart while waiting in line at the service desks or for the WEPA printers. Orange floor tape will help with this. Disinfectant spray and towels will be available to wipe down work areas after use.

**Library Services**
The service desks on each floor are equipped with plexiglass barriers to reduce physical contact. At this time, books, nonprint media and laptops can all be checked out. To lessen the spread of the virus, books and DVDs will be quarantined for four days before being returned to the stacks, but laptops will be disinfected upon their return.

Be aware that Inter-Campus and Inter-Library Loan services may be affected, depending upon whether other member libraries are open for service.

**Group Study & Food**
Group study rooms on each floor will be closed, as physical distancing cannot be maintained. We ask that you enjoy your food before entering the library.

We are committed to serving you and, to that end, library hours will remain unchanged. We look forward to working alongside you this semester.
This is a question I frequently get in the Serials Department from students who have been asked by their professor to obtain, hold in their hands and read a print copy of a scholarly journal. However, depending on the title, date and year, this may not be possible.

Why? First, because the library has digital subscriptions for most of its scholarly journal collection. These can be accessed through the catalog or from one of the numerous subject databases on the FDL website.

Second, for those titles that the library does subscribe to in print, the Serials Department keeps only the current two years, with few exceptions. Now, what if you need an older article? That is not a problem. Once again, you can get digital access by searching the catalog or one of the subject databases. Many databases provide online access to scholarly journals published as far back as the early 1980s.

What if you still cannot find the specific article you need? In that case, you can put through a request for an Inter-Library Loan (ILL). To do this, you must register for an ILLiad account on the FDL website and fill out a form with the necessary bibliographic information. The article typically is emailed to you anywhere from 48 hours to one week later. However, with the current pandemic, it may take somewhat longer.

So, that is where all the journals are located. The print journals are housed on the Lower Level of the library (but only the last two years), and digital copies are available from the library website.

Where Are All the Journals? by Joan Harmon

Research Assistance

The library is here to help with your research needs. Using the “Ask a Librarian” link from the FDL website (umes.edu/ FDL/), reference librarians can be reached in the following ways:

- In person by visiting the Reference Desk on the 1st floor during regular library hours
- By phone at (410) 651-7937 during regular hours
- Email us at refuser@umes.edu and your inquiry will be answered within 24 hours
- Live chat through Google Hangouts during regular hours

Live Chat
Starting this fall, the library will feature live chat assistance through Google Hangouts to help with research inquiries. This will allow librarians to share screens if necessary to help walk you through any questions you may have.

To access live chat, click on the “Ask a Librarian” link and under “Live chat,” click on the link for Google Hangouts (hangouts.google.com). Search for FDL Reference (refuser@umes.edu) and begin chatting with a librarian.
Digital Services & Virtual Instruction

This semester the Frederick Douglass Library will institute a digital service for new borrower registration and is exploring the possibility of electronic course reserves. Additionally, the library has created an orientation video and updated its research guides.

**Borrower Registration**
All new students and faculty are required to register with the library to be able to checkout materials and use online services. Starting this fall, the registration process no longer needs to be completed in-person but can take place online. To register, go to the library website (umes.edu/FDL), click “New Borrower Registration Form” on the left banner, fill out the information required, and click submit.

**Course Reserves**
Faculty are limiting the amount of print material placed on reserve to help reduce the spread of the virus. These materials can be heavily used and are checked out for a 3-hour period. Joseph Bree, Head of Access Services, is looking into controlled digital lending, which will allow electronic access to reserves while adhering to fair use copyright guidelines.

**Library Orientation Video**
For a virtual tour of the library and an overview of its varied services (both print and online), click on the link “FDL Services Overview” from the library homepage for a short video presentation.

**Library Guides**
All research guides and handouts have been updated for the fall semester. They include how to find books and search databases, as well as APA and MLA citation guides, tips for evaluating websites and an overview of the research process. Click on the “Library Guides-Handouts” tab from the FDL website to access the full list.

What’s on the **shelf?** by Rena Finney

COVID-19 has us all experiencing a new norm. If you have been savoring the slower pace and some much needed quiet time, why not relax with a good book. Check out FDL’s Best Reads and Spotlight Pick and enjoy a few suggestions on us.

**Best Reads...**

**Spotlight Pick...**
Michelle Obama assumed the role of First Lady of the United States of America with grace and poise. She changed the face of the White House with a pursuit for the betterment of all, but especially women and girls. With this pursuit was a focus on healthier lifestyles and the display of a down-to-earth persona that warmed so many hearts. There is no wonder that her memoir *Becoming* exhibits a storyteller who candidly opens the door to her soul and welcomes you.