

March 2021

Volume 9, Issue 1



## Library Hours

**Spring Semester**  
(January 25 - May 14, 2021)

- Sunday**  
3:00 p.m. to 12:00 a.m.
- Monday-Thursday**  
7:30 a.m. to 12:00 a.m.
- Friday**  
7:30 a.m. to 5:00 p.m.
- Saturday**  
10:00 a.m. to 4:00 p.m.

# Douglass Notes

## Director's Chair



**Sharon D. Brooks**  
Acting Director of Library Services

We are well into the spring semester and now very accustomed to the changes necessary to study, perform research and provide instruction in the library during a pandemic.

In addition to the challenges of keeping the physical space safe for in-person services, the library has been active in numerous areas highlighted in this newsletter. These include a survey of patron satisfaction, creating lobby displays for Black History Month and hiring three student interns to assist with inventory, cataloging and

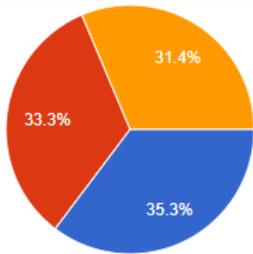
digitizing archival material in Special Collections.

To those of you who have used the library during the last two semesters, we thank you for respecting the new policies that have protected the health of patrons and library staff alike. We will continue to work diligently to provide the best service possible, while maintaining a safe environment for all of our patrons.

### Required for Entrance:

1. A face mask
2. Your HAWKCard ID

How do you access the services in the library?



- In-person (on campus)
- Remotely (off campus)
- Both

## Library Survey Results by Janet Eke

The results of the library survey taken during the end of the 2020 fall semester provided helpful feedback in evaluating the effectiveness of new policies due to COVID and revealed insights on patron usage of library services and resources.

Of the 52 respondents, about 70% liked most the policy changes of wearing masks and social distancing, while 51% felt more comfortable using the library because of the reconfigured physical space. Conversely, 54% liked

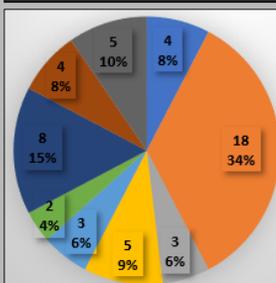
least the requirement of a HAWKCard ID to gain entrance. It should be noted that the ID requirement was instituted for COVID and security reasons.

Further, the survey provided baseline data to begin to track how patrons access library services. The chart at left shows one-third (33.3%) of respondents accessed services remotely, another one-third (35.3%) preferred in-person only, and approximately another third (31.4%) accessed services both ways.

Moreover, as the bar graph indicates, the library resources used most by those surveyed were databases (72%), ebooks (34%) and Inter-Library Loan (28%). All three services are accessible both on and off campus. Desktop computers and WEPA printers were the next most-used resources and are accessed only in-person.

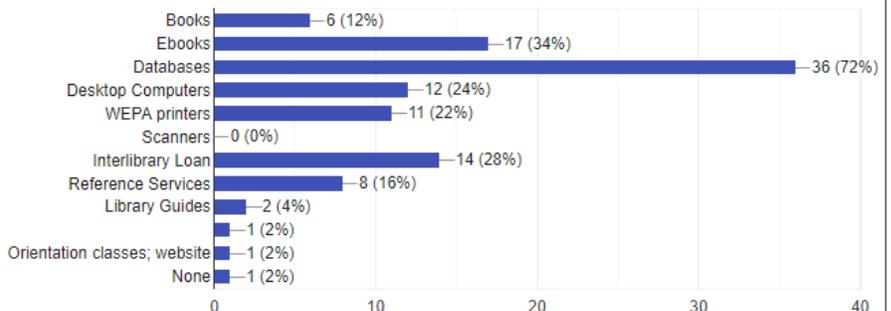
We want to thank those of you who responded to the survey. It helped gauge patron behavior during a pandemic, provided baseline data for future surveys and showed the importance of robust online resources accessible from the library website.

### Category of Respondent



- Administrator
- Faculty
- Staff
- Freshman
- Sophomore
- Junior
- Senior
- Graduate Student
- Doctoral Student

### What library resources have you used since the pandemic began? (Choose all that apply)



## Promotion and Tenure:

**Congratulations to Joseph Bree**  
Head of Access Services  
on his promotion to **Librarian III**

## Theses and Dissertations

All UMES graduate theses and doctoral dissertations have been cataloged and are available in Special Collections.

## Special Collections Grant Update

UMES received a \$49,818 grant in 2020 from the Institute of Museum and Library Services for the Frederick Douglass Library archives. The goal is to enhance the university's identity as an historically black land-grant institution. In mid-February, three student interns were hired to assist with the inventory, cataloging and digitization of archival materials in Special Collections.

## RefWorks: Database Highlight



RefWorks is an online citation management tool that assists you in managing and citing sources for research projects. The link for this source is available from the library homepage ([umes.edu/fdl](http://umes.edu/fdl)). To get started, all you need to do is create an account (contact the Reference Desk for the Group Code). RefWorks allows you to import citations from library databases and websites, organize them into folders by topic or course and create bibliographies. It offers hundreds of output styles, including AMA, APA, ASA, Chicago, CSE and MLA.

If you have any questions, email [refuser@umes.edu](mailto:refuser@umes.edu) or contact the Reference Desk.

## Black History Month:

Library Committee members Michel Clark (Chair), Joan Harmon, Golinda Johnson, Bonita Jones and Michelle Turner created lobby displays and a trivia contest in celebration of Black History Month.

## Committees, Presentations and Training:

### Center for Research Libraries (CRL)

The USMAI consortium became a member of CRL to enhance database subscription offerings systemwide. Reference Librarian Janet Eke is the Electronic Resources Management contact for USMAI and CRL.

### Copyright Clearance Center

Acting Director Sharon Brooks attended a seminar that provided an in-depth look at the use of copyright-protected content in an academic environment.

### Employee of the Month Committee

Janet Eke volunteered for the EoM committee chaired by Alissa Carr, Director of Marketing.

### Nexis Uni Database

Reference librarians met with Lexis-Nexis on its enhanced platform for wide-ranging news sources and case law.

### Research Output & Acquisition Management (ROAM)

Acting Director Sharon Brooks and Janet Eke attended several webinars to test the newly-developed prediction module. ROAM is a web-based platform that facilitates the tracking and maintenance of library database subscriptions, invoicing and licensing agreements.

### Speaking Volumes: Archival Material from the Frederick Douglass Library

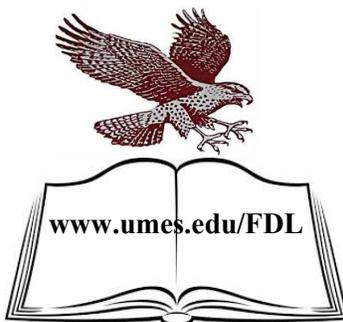
Acting Director Sharon Brooks and Janet Eke joined this faculty reading group led by Dr. Gabriela Vlahovici-Jones.

### Winter Faculty Institute Presentation

Joseph Bree, Head of Access Services, taught a virtual session entitled "Library Resources for the Classroom" at the January 21, 2021 Winter Faculty Institute.

## Newsletter Committee:

**Janet Eke, Editor**  
Joseph Bree  
Rena Finney  
Joan Harmon  
Bonita Jones  
Ann Reed  
Michelle Turner



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