

FREDERICK DOUGLASS LIBRARY

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Newsletter Committee

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Mrs. Jennifer Neumyer
Mrs. Cynthia Nyirenda



Visit Your Library

We're on the Web!
www.umes.edu/fdl

Who Are We?

by Jennifer Neumyer

Be on the lookout for historical photos from our Archives to appear on the Special Collections webpage once a month. They are unidentified people and undated and we could use your help. Students, direct your relatives to the web page who are alumni. Faculty you too can be a great resource for us. Just go to www.umes.edu/fdl and look under Library Department websites for the link to the Special Collections and Archives page. It is titled Who Are We? Send responses to Jennifer Neumyer at janeumyer@umes.edu or phone 410-651-7696.

For the Spirit...

"The only way of finding the limits of the possible is by going beyond them into the impossible."
--Arthur C. Clarke

Answer to the Trivia Question.

I am Thomas H. Kiah - Principal-UMES 1910-1936

Visit the Frederick Douglass Library's Archives/Special Collections Department to find out *Little known UMES History Facts*.

What's on the Shelf...

by Marvella Rounds

Administration and Management in Criminal Justice: A Service Quality Approach by Allen, Jennifer and Rajeev Sawhney. 529 p. Los Angeles: Sage 2010.

The myth of the Missing Black Father by Coles, Robert I. and Charles Green. 385 p. New York : Columbia University Press 2010.

Programming and Problem Solving with C++ : Comprehensive Edition by Dale, Nell and Chip Weems. 5th ed. 1020 p. Sudbury, Mass : Jones and Bartlett Publishers 2010.

Urban Wildlife Management by Clark E. Adams and Kieran J. Lindsey. 403 p. Boca Raton, FL : CRC Press/Taylor & Francis Group 2010.

What's Online...

e-books

Careers for Nature Lovers and Other Outdoor Types by Miller, Louise. McGraw-Hill Careers for you series, 3rd ed. New York: McGraw-Hill Professional 2008.

Go Google: 20 Ways to Reach More Customers and Build Revenue With Google Business Tools by Holden, Greg. Publication: New York AMACOM Books 2008.

Great Jobs for History Majors by Lambert, Stephen E and Julie DeGalan. Great Jobs for; 3rd Ed. New York : McGraw-Hill Professional, 2008.

Intelligent and Adaptive Systems in Medicine by Haas, Olivier and Keith J. Burnham. Series in Medical Physics and Biomedical Engineering. New York: CRC Press 2008.

RefWorks Trial available to the UMES community

The Frederick Douglass Library is pleased to offer a trial of **RefWorks** for students, faculty, and staff of the University of Maryland Eastern Shore.

RefWorks is an online citation management tool. This tool allows users to import citation information directly from the library databases. Another great feature is the ability to grab information right off the web and import the bibliographic information into **RefWorks**. **RefWorks** is available 24/7 whenever and wherever you are. Using the **Write-n-Cite** feature of the program empowers students to quickly and correctly create in-text citations and their bibliography. **RefWorks** provides the ability to create references in many different formatting styles including MLA, APA, CSE, and hundreds of others.

To begin using **RefWorks**, go to the Frederick Douglass Library home page and click on the **RefWorks** icon to create your own account and to view tutorials. If you need additional information, please stop by the Reference Desk or e-mail us at refuser@umes.edu. T.M. Mastrodonato (personal communication, May 2, 2011)

**University of Maryland Eastern Shore
Division of Academic Affairs
Frederick Douglass Library**



DOUGLASS NOTES

Volume 5, Issue 1

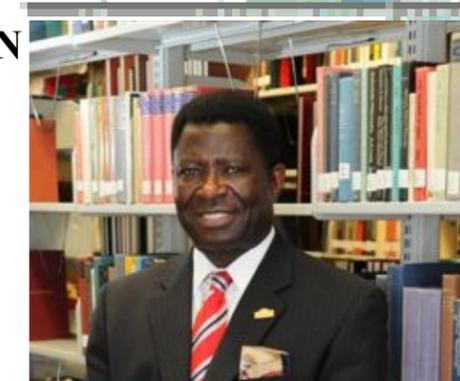
June 2011

MESSAGE FROM THE DEAN

GREETINGS!

In the two months since I assumed the role of Dean of the Frederick Douglass Library (FDL), I have been encouraged by the overwhelming support and cooperation offered by the entire library staff during this leadership transition. With the cost of scholarly serials – paper and electronic – outstripping both indicators of inflation and university budgets, the FDL continues to face new challenges and difficult decisions over the coming months in the way that we allocate our limited resources. In the publishing market, the annual 10% increase for journal subscriptions as well as 6% annual increase for books to allow for publishers' price increases is much faster than our library budget. Significantly, Librarians are working closely with faculty from each department to ensure that the best possible decisions are made under these difficult circumstances. The library will continue to use all the means available to us to supply the literature needed by UMES faculty, staff and students. We will continue to identify ways to reduce duplication; step up efforts to raise private funds, and participate in library consortia to extend our buying power for no single library's collection can provide for all of the information needs of its user community.

As the summer session gains momentum, the FDL is busy planning a number of initiatives and activities that will help improve services for library faculty, staff, students and other users of the collections. To this end, we are

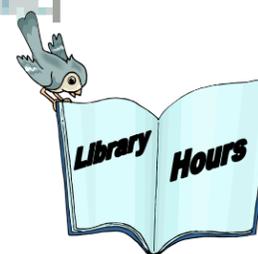


Dr. Ellis B. Beteck
Dean of Library Services

evaluating the use of the library and determining how to efficiently and effectively change user space needs (information commons, study rooms). We will move forward with our long-term plan to provide ample and varied study spaces for our users, with emphasis on collaborative studying as well as life-long learning, and thereby moving beyond the caretaker role of libraries. The FDL must become known as "the place" both physical and virtual, where groups can gather to work together, share knowledge and expertise but keep the core business – information literacy – in focus. In order to better serve our users, we plan to implement exciting changes that will affect the collections, staff, space and users alike.

With the continued support of the library staff and the UMES community, I look forward to guiding the FDL through these challenging times.

Technological Corner The personnel in the IT Department of the Frederick Douglass Library include Theresa Mastrodonato, Tod Armstrong and Karen Cannon. Recently, two scanners and a color printer for student use have been installed. The **scanners** are located on the main floor next to the Interlibrary Loan desk and on the ground floor in the e-mail lab. If any assistance is needed in the use of the scanner, there is help available from any staff member in the library or any IT staff person. The **color printer** is located in the Reference Lab located next to the Reference Desk in the rear of the building on the main floor. Come and see what new hardware and software the Frederick Douglass Library has to offer



Library Summer Session Hours
(June 1 - August 5)

Monday-Thursday
8:00 a.m.-7:00 p.m.

Friday
8:00 a.m-5:00 p.m.

Closed Weekends

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Legacy of Jessie Cottman Smith

by Theresa Dadson

According to Marvella Rounds' article in The Centennial Issue of Douglass Notes [vol. 2 #2, December 1986], when the Maryland State College named its new library The Frederick Douglass Library in 1968 the collection numbered **30,000 volumes** with **625 journal subscriptions**. Between 1971-1975 when the bulk of the library staff was hired, there were 7 professional librarians, a director, secretary and 6 library assistants.

When the author of this article entered the scene in 1980 the main activity was the manual reclassification of the collection from Dewey to the Library of Congress classification. The Director was Jessie Cottman Smith whose professional degree was obtained from Columbia School of Library Services, of Melville Dewey fame. Thus the library began the steps towards becoming the academic library that it is today.

In 1981, the Director acquired a computer from the National Agricultural Library in Beltsville, Maryland. This computer was installed in the Reference Department where we searched the *Agricola* database. This purchase was soon followed by the acquisition of *Dialog* which had multiple databases at the time. The buzzword in the library was "automation." The excitement in the library reached a crescendo when the order came that the card catalog was to be replaced by an online catalog.

The Director placed Frederick Douglass Library on the list of Historically Black Colleges so that a FDL librarian could be trained in the use of online searching and integration of bibliographic instruction into their reference services. The Funds for The Improvement of Post Secondary Education (FIPSE PROJECT) was sponsored by the School of Library and Information Science at Atlanta University. Ruth Polk, the Reference Librarian was sent to Atlanta, Georgia to participate in this training. The Library was surely evolving.

In 1992, the renovation of the library doubled the size of the library, added a classroom and a research lab for the students, as well as study rooms on all three floors of the library. All these additions and new services were initiated by this director. How could one individual accomplish so much within such a short period?

The Director came to the library with sterling credentials. She received B.A. degree in History from Maryland State College (1950) and a MS degree in Library Science from Columbia University (1958). She was the recipient of the Andrew Mellon Intern Award (1974-1974) for Administration Management at Stanford University, and had a Certificate of Advance Library Executive Development from Miami University in Oxford, Ohio in 1979. Obviously, Jessie was both an industrious employee, as well as an assiduous employer who assembled a core of hardworking staff to help her attain the accomplishments listed above. It was not difficult to bestow on this visionary leader the exceptional honor in the presence of one hundred and fifteen guests who turned up to witness the award ceremony and naming of the Jessie Cottman Smith Library Exhibit Room. Many more sent wonderful tributes in her honor.



Former Dean of FDL Mrs. Jessie Cottman Smith and Dr. Ellis B. Beteck, Dean of Library Services at room dedication of the library's first dean Mrs. Smith

Interview with Jessie Cottman Smith

by Dr. Ellis Beteck



Mrs. Jessie Cottman Smith
First Dean of Library Services

years in a very meaningful career. It was there that I cultivated a yearning for more information and the capacity to share it with others. I was appointed Director of Library Services in 1972 and Dean of Library Services in July, 1997 by former President, Dr. Delores R. Spikes. The thirty-two and one-half years that I spent in those positions were very gratifying, to say the least.

2. Why do you support the library?

We support the library because we are aware of its importance to those who have the need and opportunity to use it, and to have a multitude of resources available with professional Information Specialists to assist.

3. How had the library helped you do your job?

The library has the resources to enable me to do my work. I speak to communities and I have used the resources for my research. In my days as Director/Dean of Library Services, my leadership "bag of tricks" increased whenever I read articles that focused on leadership. I am still a lover of the books in print.

4. What are the top three library services you use?

I used the Eastern Shore Collection, the reference section and the computerized card catalog

5. What will the library look like in the near and distant future?

There are many predictions about the growth of the digital information environment, budget challenges, patron demands, improving access, and facilities infrastructure. I do believe that smart choices must be made, consultants will need to be used for future planning; models of other library development plans should be reviewed; and partnering and increased collaboration with other companies to explore digitization for improved services must be considered. The Dean and his staff must follow the leaders who are examining the definition of

the library in the future. Serious thought is being given to the library changing as a physical space to that of a virtual space and finding the right balance to meet the needs of all clientele. Library patrons appear to have a tremendous appetite for new technologies and new ways to get and use information. You must stay on top of the trends and refer constantly to the library professional organizations for informed direction

6. How do you describe the FDL to others?

I am always exceptionally pleased to tell how, over several years, with a committed and dedicated staff, we transformed an existing older building into a fully renovated, accessible, state-of-the-art modern library facility, of which we were very, very proud in the 1990's. In 1991-92, it was the largest building on the University Campus, and the first building to offer computerized services. I also rush to tell everybody that in 2011, this same building with its current capabilities leaves much to be desired and demands immediate high priority attention in the University's short and long range Physical Plant Projections.

7. What information seeking/using advice would you offer to today's students?

There is no question that we have turned into a "Google" nation. So many of today's students believe that they can find anything they need on Google and other search engines, when the truth is, they are not always retrieving reliable, authoritative information. Use the librarians both virtually and when you visit the FDL. They are the information specialists who will provide you with the needed information allowing you more time to read and write.

8. What's the best information advice you ever got?

With the presence of overwhelming online information, never believe anything you retrieve from the web. Verify its authoritativeness and currency.

Have You Heard? Happenings

(Staff Notes, What's New)

The cataloging department in the library consists of a 3 member team of employees who have a combined library experience of 93 years. The department is responsible for cataloging and processing materials purchased by the library.

The department uses several tools to bring quality service to our patrons. The OCLC/Connexion System is used to export our records, into an information library system called ALEPH. The ALEPH System is used to display the record in the library catalog for students, staff and faculty. The Library of Congress System is used to arrange the books by subject on the shelves.

The Cataloging Department plays a vital role in the provision of library services because it enables patrons to locate and access books, media materials, dissertations, thesis, and a variety of other materials which are available for browsing or checking out.

- Joseph Bree, Access Services Librarian is the father of Ginny Ashlyn Bree born May 22nd, weighing 8 lbs, 6 oz. 19 1/2 inches.
- Sharon D. Brooks, Media Services Librarian recently received a 30 year Service Award.
- Jennifer Carpenter, Program Administrator Specialist in the Circulation Department marks 27 years of service.
- Theresa Dadson, Coordinator of Collections and Collection Development Librarian marks 30 years of service.
- Rena A. Finney, Program Administrative Specialist in the Dean of Library Services administrative office has written a new book titled "Playing all the Odds." She is now working on book number eight.
- Bonita Jones, Library Technician II in the Dean of Library Services Office marks 15 years of service.

"The more you read, the more things you know. The more you learn, the more places you'll go."

~ Dr. Seuss

Faces in the Frederick Douglass Library



Ms. Josephine Downing
Program Administrative Specialist

Josephine Downing (AKA) Josephine Brown Holden is a native of Pocomoke City, Maryland. She began her career at an early age, and has been employed at the University of Maryland Eastern Shore in the Frederick Douglass Library for 42 years. She received her Bachelor's degree in Business Education (Teaching) from the University of Maryland Eastern Shore.

Josephine has served in many capacities: first as Office Secretary to the Director, Jason C. Grant III, and in recent years she moved through the Library Technical Series to her present position, Program Administrative Specialist where she works in the cataloging department. Josephine has worked in every department at one point and time in the library. Josephine has two children and one granddaughter. Josephine has seen them come and go starting from the bottom to the top. Josephine is looking forward to retiring in the next couple of years.

Little Known UMES History Facts

Trivia Question

I am a native of the Eastern Shore, and I served as the 5th Principal of the Princess Anne Academy (now known as UMES) from 1910 until my death in 1936. Today, in commemoration of my many contributions to the University I have a building named after me.

Who am I?

The National Library Week and Create your own story @ your library® Celebration at the Frederick Douglass Library, April 10-16

by Ann Reed

Libraries are places for new beginnings. Whether you are getting your first library card, learning new computer skills or planning a trip, the library is the place where your story begins. This National Library Week (NLW), we joined our nation's libraries and librarians in celebration with the theme of Create your own story @ your library.

The University of Maryland Eastern Shore's Frederick Douglass Library celebrated National Library Week with an Open House to introduce our new Dean, Dr. Ellis Beteck on Wednesday, April 13, 2011 at 11:00 a.m.

"Every day, libraries across the country are helping people create their own unique stories," says Library Dean, Dr. Ellis Beteck. "Whether it is by opening a book and exploring distant lands, or by learning how to use new technologies to find a job, people at our library are creating new stories for themselves."

First sponsored in 1958, National Library Week is a national observance sponsored by the American Library Association (ALA) and libraries across the country each April.



For more information, visit the **Dr. Ellis Beteck, Dean of Library Services and two students during University of Maryland Eastern Shore NLW Open House.**

Shore, call 410-651-7937 or see the library's Web site at <http://umes.edu/fdl/>. **Libraries regular semester hours are Sunday 3:00 pm to midnight, Monday through Thursday 8 a.m. to midnight, Friday 8:00 a.m. to 5:00 p.m. and Saturday 10:00 a.m. to 7:00 p.m.**