What’s Online…

RefWorks: an online citation management tool that allows users to import citation information directly from the library databases. RefWorks provides the ability to create references in many different formatting styles including MLA, APA, CSE, and hundreds of others. Users must create an account by visiting FDL home page to begin using RefWorks; click on the RefWorks icon (available through the Library's home page: https://www.umes.edu/fdl/Default.aspx?id=1538).

FDL offers Exam Master database for trial

The Frederick Douglass Library (FDL) is pleased to announce that Exam Master Online resource is now available on the FDL Web site at http://www.umes.edu/fdl for review. “Exam Master® is recognized for providing high quality, web-based exam preparation systems for medicine, nursing, pharmacy, physician assistant, and the health sciences.” To help us evaluate this trial database, we would like to receive comments from library patrons about the usefulness of this database for a possible subscription.

MESSAGE FROM THE DEAN
GREETINGS!

On most summer evenings, I shared some special moments together with a close family. The seven year old first grader kept reminding me that he would begin second grade [in the fall] but did not know when school would reopen. The father responded by informing him that school would start on Monday, August 29, 2011. With a smile, the boy impressed upon me his excitement and asserted, “I can’t wait to go to the second grade and meet my friends in school and play with them.”

As the new academic year begins, I have to admit I am equally sharing my young man’s excitement and happy anticipation. Traffic in the library was almost nonexistent during the summer, and we missed seeing how our students are working, including finding and using information resources. We have been anxious for their return. However, the relatively quiet summer allowed us to accomplish so much in preparation toward the new academic year.

Several exciting changes occurred between graduation and the beginning of the fall semester, changes we hope will make the time you spend in the library more comfortable and productive. Some summer developments included the replacement of the older Gateway computers with new, 64-bit Windows 7 laptops and the acquisition of a ScanPro digital microfilm scanner. Perhaps the most exciting exchange was the installation of three, large, flat panel computer displays in three study rooms for group collaboration. New databases and books were added to support new courses and topics. A busy and productive summer! But there is still much to do.

Please determine to set aside some time in the semester to take advantage of emerging technologies, discover new information resources and attend several educational classes. We recognize how busy you are and are glad that we can provide information that is available from the convenience of your office, classroom and homes. But we’d love to see you also, so do consider the library your second home! As you come determined to be dedicated to your work this academic year, rest assured that all of us in the FDL will be too.

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Notable Additions to the Collections


Welcome faculty, students and staff to the Library!

The Library to view breaking news and up to the minute information library system, which is a part of the information library system, the Library of Congress Classification Scheme. Staff use the system to find new resources for the library, including newspapers and newsletters, and documents are very accessible. The majority of the collection is organized according to the Library of Congress Classification Scheme, and resources are always ready to assist patrons in locating and accessing publications, which are available in the following formats: print, online and microform.

The Serials/Document team consists of the following persons:
- Adil Hamza, Library Technician I and part-time lecturer, marks 5 years of service.
- Joan Hamron, Library Technician II, marks 10 years of service.
- Cynthia Nyirenda, Serials and Documents Librarian, marks 7 years of Service

Mrs. Marvella Rounds, born in Chester, PA, is a lifelong resident of the Eastern Shore by way of Whaleyville, Salisbury, and Hebron, Maryland. Mrs. Rounds graduated from Delaware Technical and Community College, Owens Campus in the Library Technology Program after having worked after school and summers in the Worcester County Public Libraries located in Berlin and Ocean City.

Mrs. Rounds began working at the University of Maryland Eastern Shore in 1971. She was hired by Mr. Jason Grant, Library Director as a Library Technical Assistant in 1971 and has 40 years of faithful service. Mrs. Rounds worked in the Circulation Department initially, but later transferred to the Cataloging Department. The opportunity to work in a university was exciting. Mrs. Rounds also worked under the directorship of Librarian Emeritus, Mrs. Jessie C. Smith. While working in the library, Mrs. Rounds continued her education and received a B.S. degree in Sociology, and then continued her education at the University of Maryland College Park, School of Library Science where she received her Master’s in Library Science. Mrs. Rounds is currently the Head of Cataloging, the department which is responsible for cataloging print and non-print materials acquired by the library. She is the library’s Campus Contact for the Information Library System in the University System of Maryland. Mrs. Rounds keeps abreast of library trends through conferences.

Mrs. Rounds is married and has two grown sons, a daughter and two grandchildren. Her oldest son is serving in Afghanistan. She wishes that everyone would keep our troops and families in your hearts. She spends her off duty time traveling, browsing, working in her community and resting.

FDL Advocates/Supporters

The Frederick Douglass Library salutes our library advocates/supporters. In this issue of Douglass Notes, we feature Mrs. Marie Billie, JD, Director of Human Resources.

1. Tell us why the Frederick Douglass Library (FDL) is your best friend. The FDL is my "best friend" because of all the friendly and helpful people that work there. I have never had an occasion that I could not find what I was looking for or that it could not be obtained through FDL.

2. Why do you support the library? I support the Library because it is the "heart" of our institution. The library provides the tools by which students accomplish their tasks and assignments.

3. How has the library helped you do your job? I often need to do research which I can often do from my desk due to the excellent online databases.

4. What are the top three library services you use? Reference (legal research), online databases, and the Black Collection.

5. What will the library look like in the near and distant future? I think it is progressing on par with other institutions in terms of technology. I would like to see a coffee bar or something of that nature which would enhance the presence of the library on campus and cater to student needs during long study sessions. A [coffee bar] may also generate funds to support other library initiatives.

6. How do you describe the FDL to others? FDL is an excellent library on par with any in the nation.

7. What information seeking/using advice would you offer to today's students? You can find anything you need at FDL and what you can’t find, the courteous and qualified librarians and staff can get for you.

8. What's the best information advice you ever got? The best information I have gotten so far is training on how to use online resources.

9. What do you do for fun? Read!!!

FDL Supports Collaborative Learning

Three group study rooms have been equipped with large flat panel computer displays suitable for groups to meet for study and project preparation. The rooms provide an exciting space in the library that will enhance collaborative projects among students, faculty and staff. As more faculty are focusing on collaborative learning for the University of Maryland Eastern Shore, the study rooms will provide a much needed venue for collaborative work with groups of two to six. The faculty and staff of the Frederick Douglass Library are excited to make this technology tool available to the university community. Speaking to a group of students working together on a collaborative project in one of the rooms, a senior business student commented, "The library is a comfortable environment and the best place for me to focus and complete my work." The three collaborative study rooms may be used as normal group study rooms when the equipment is not needed by another group. Make the FDL your second home!

"Research means that you don't know, but are willing to find out!" - Charles F. Kettering
Introducing ScanPro 2000

The Frederick Douglass Library is pleased to announce the acquisition of a new microfilm / microfiche reader, ScanPro 2000. This is a state-of-the-art scanner which reads 35mm roll film, 16mm roll film, microfiche, ultra fiche, and micro books.

For the first time, library patrons are able to access the vast collection of the Library of American Civilization, which is available as micro books. ScanPro 2000 is located in the Serials / Documents Department where the micro media is kept. ScanPro 2000 is easy to use and has great features for accessing information quickly and efficiently. It is connected to a Windows PC which is on the UMES network. An animated pop-up window guides the patron on how to load the film. Through a click of the mouse one can advance the film, reverse the film, focus, and zoom in and out on an image or text.

The large graphical buttons on the toolbar are not only intuitive; they also enhance the unique editing features of ScanPro 2000. Some of the features are custom cropping, auto adjusting, auto-straightening, and, most impressive, the “spot-edit” feature. Spot-edit enables the user to select areas on the image or text that are too dark or light; and automatically or manually adjust the brightness and contrast to get the best image. One can also erase and redact certain areas as needed.

The extraordinary features of the ScanPro include superior printing and digital scanning capabilities. With a single mouse click, the machine can produce either a print out or a scan of the selected area. Scans can be saved on a flash drive, a CD or e-mailed directly from the workstation to a personal e-mail account. The auto-scan feature is particularly helpful when one has a substantial amount of images or text to scan from a roll film.

For additional information or assistance, please contact staff in the Serials / Documents Department.

Who Are We?

We are excited, stoic, smiling, sad, serious, energized Hawks waiting to be identified by you!

We reside in the Special Collections department and University Archives of the Frederick Douglass Library as part of the Thomas Wiles Collection.

Unfortunately, so many of these precious photographs don’t appear in the yearbooks. We remain unidentified and without an approximate year of creation attached to us. This is where you can be of great help to the Special Collections staff. Revisit those cherished memories and images of classmates. Maybe it’s you featured!

Follow this link: http://www.umes.edu/FDL/ and look for the section on the right hand column titled “Who Are We?” There will be a link to these unidentified photos.

If you recognize the person(s) in any photo, please report the information with as many details as you can to Jennifer Neumyer at janneumyer@umes.edu or call 410-651-7696.

Thank you for your assistance!

SU/UMES Library Staff End One Day Retreat

Staff at the University of Maryland Eastern Shore's Frederick Douglass Library (FDL) and Salisbury University's Blackwell Library held the first annual “Joint Retreat” on July 20, 2011, at the Worcester Room of Salisbury University. The day-long event involved dialogue among the two library deans, group discussions, and presentations, as well as networking opportunities.

The theme for the retreat was “Collaboration: Promoting Collegiate Initiatives.” With Drs. Alice Bahr of SU Blackwell Library and Ellis Beteck of UMES Frederick Douglass Library as the facilitators, participants advanced what they perceived as outstanding customer service in the libraries and discussed some uncivil attributes displayed by staff, supervisors and patrons in libraries.

In her welcome remarks, Dr. Diane Allen, Provost and Senior Vice President for Academic Affairs at Salisbury University, said, “I am greatly inspired by the collaboration between the two institutions.”

Presenting on “Civility and the Work Place: Effective Relationships for Superior Performance and Service”, Mr. Marvin Pyles, SU Director of Human Resources concluded, “Employee conduct sets the standard for the work environment.”

Mrs. Lisa Johnson, UMES Assistant Director of Human Resources, animated the room with her piercing voice by defining workplace civility, covering civility on college campuses, in the classroom and civility in email. She encouraged staff to demonstrate and promote respect and tolerance. “Respect co-workers stuff (e.g., food in the refrigerator),” she added.

In a session led by Mrs. Mou Chakraborty, Blackwell Library Director of Public Services and Theresa Mastrodonato, FDL Information Technology Librarian, participants viewed “Give ‘Em a Pickle,” a training video in which the four key customer principles: Service, Attitude, Consistency and Teamwork were well defined and also supported by numerous examples. Participants felt delighted with the day's events. There were remarks like, “I hope we have this every year”; “very friendly camaraderie”; and “a line-up of very smart librarians and administrators.”

In his closing remarks, Dr. Ellis Beteck prodded the staff of the two institutions to translate their personal visions into shared visions, to examine where they were now and where they wanted to be, for personnel is a crucial resource if the library is to carry out its function of information delivery.

“Our new collaborative efforts, SU/UMES Library staff can serve as excellent stewards for promoting information literacy and lifelong learning in our communities,” concluded Dr. Ellis Beteck.

FDL Houses Community Resource Books

Forging Collaboration between Campus Units

The Frederick Douglass Library has received books from a grant written by Clifton Harcum and Phillip Thomas / Area Directors in Residence Life - UMES. The grant was funded by the Community Foundation of the Eastern Shore in Salisbury, Maryland.

The “Community Resource Books are located on the first floor of the Frederick Douglass Library. Visit the Library to access our collection of books on empowerment, self-improvement, personal, career, and leadership development.

With library funding a critical concern, FDL appreciates the generosity of the UMES Office of Residence Life that designated the library to house the items. The gift allows the FDL to provide critical services to the thousands of people who turn to us each and every day for help- whether they seek a book for a job, resume development, free Internet access, a place to gather with friends or a connection with the community. These books will help the library improve and expand its collections as well as continue to serve the needs of our community.

Way to go Office of Residence Life!
American Library Association Conference

New Orleans, Louisiana was the host city for the 130th annual American Library Association Conference & Exhibition. With an attendance of over 20,000, the conference was packed with numerous sessions, exhibits, vendors and authors. The sessions were in areas, such as Administration & Leadership, Collection Management & Technical Services, Digital Information & Technologies, User Services, Staff Support Interests, and Research.

The keynote speaker for the opening session was Dan Savage—author of the syndicated column, “Savage Love,” and the editorial director of Seattle’s weekly newspaper, The Stranger. Savage discussed the “It Gets Better” project that embraces LGBT youth who find themselves as targets for bullying and ridicule.

The project, which began with one video, now has over 23,000 “It Gets Better” videos posted.

The Coretta Scott King Book Awards Breakfast honored Pocomoke City, MD native Bryan Collier with the Illustrator Award for the book, Dave, the Potter: Artist, Poet, Slave.

From the several sessions attended, two of my favorite sessions were “Show Me The Money!”, which discussed grant-writing, and “Copyright and Digital Media in a Web 2.0 World.”

The numerous exhibits provided networking with vendors, hands-on demonstrations, mini-sessions, database training/reviews and meeting various authors. The self-check-out system for books and DVDs was quite interesting.

Food and entertainment are in abundance in “The Big Easy.” Each night the sounds of jazz filled the air from street corners to restaurants as patrons savored the native cuisine and that famous bread pudding.

Anaheim, California is the location for the 2012 ALA Conference.

FDL participates in Maryland Snapshot Day

A Day in the life of Libraries

Libraries all over Maryland selected Wednesday October 5, 2011 as “Snapshot Day”-- collected information to capture the impact that Maryland libraries have on their communities on a typical day.

The Frederick Douglass Library (FDL) recorded various statistics to create a snapshot of a day’s use of the library.

254 of our library users completed comment cards. Here’s what they did in the library:

- 1,250 people walked through the doors of the FDL.
- Use a computer: 152
- Attend a meeting: 27
- Meet with friends: 55
- Attend a program/class: 35
- Other: 30

Social Networking @ the Library

The library is now networked, socially that is, “Like us” on Facebook at Frederick Douglass Library or follow our blog at http://douglass-library.blogspot.com/. Soon there will be links directly from the library’s home page to those features. We plan to update you on special events, happenings both in our library and in the greater universe of libraries, library trends, technology, and scholarship that may be of interest. The sky’s the limit! We hope you will enjoy continuing the conversation with us online.

What’s New

FDL Introduces New Service: Document Delivery

Have you ever been so wrapped up in your teaching and research that you haven’t had time to go to the library to get the resources you need? The Frederick Douglass Library now has the solution for busy faculty.

Through the Interlibrary Loan Department, instructors and UMES staff can have library materials delivered directly to their personal or department offices. This new service, called Document Delivery, is being offered to all faculty and staff. Graduate students are offered service only for library-owned articles which will be delivered electronically.

The method is simple. Just search the library catalog for the item you wish to have delivered. Once you find the item you want, click the Find It button. An option will appear titled “Request Document Delivery of UMES Resource to Department.” This option will link you to your Illiad account where you can sign in and have the information automatically populated into the request form. You simply have to verify that the required fields are complete and click the submit button. Provided the item is available for check out, it will be delivered to your office or department at the next daily delivery time, currently set for Monday through Friday afternoon. Pickup of items can be arranged by calling the Interlibrary Loan Department. In addition, any article requested by faculty, staff, or graduate students via Inter-library loan that is found to be available in the library’s print collection will be scanned and made available through your Illiad account electronically.

Through this service faculty and staff will have more access to library materials without the hassle of trekking to the library, although we hope that doesn’t stop you from coming by to see us.

For more information about Document Delivery, contact Joseph Bree at jdbree@umes.edu or call ext 6270.

Community Resource

Community Resource is a book collection acquired from a grant written by Clifton H. Harcum and Philip M. Thomas, area directors/counselors in the Office of Residence Life. The books are motivational, self-help and career building books available for borrowing and circulation. A monitor is available for library patrons in the lower level of the library to view breaking news and up the minute information in the U.S. and around the world.

Little Known UMES History Facts

Trivia Question

I was a graduate of Langston University. I was rated as the best punter in the Negro Football League, my kicks averaging 80 yards. During my tenure, this institution was renamed from Princess Anne College to Maryland State College, which was approved to be part of the University of Maryland system.

Who am I?